

## **QUALITY POLICY STATEMENT**

The Management of Reach Energy is strongly committed to providing our valued clients with technically and socially responsible engineering solutions. All of our employees are responsible for the quality of their effort and recognise their part in client meeting requirements. The objectives of our Qualify Management System are:

- To provide services that, specifically, meet the needs of clients, contractors and statutory authorities.
- To maintain a consistently high standard of performance in all our endeavours.
- To satisfy the requirements of the international standard ISO 9001:2008.
- To establish and monitor meaningful performance indicators and targets, that will demonstrate the long term effectiveness, and continuing suitability and on-going improvement of the quality system.

These objectives will be achieved by implementing and maintaining a Quality Management System and by adopting the attitude that each activity is carried out by:

- Doing the right thing, the right way, first time, every time, on time.
- Ensuring an on-going commitment to Quality and Quality Improvement by the management and by all employees within their area of responsibility.
- Ensuring that service and technical backup to clients is responsive, courteous and timely.

The manager responsible for quality is responsible for overseeing, implementing and maintaining the Quality Management System to the required standard. Each area of the company is responsible for integrating the Quality Management System requirements into normal work procedures and for ensuring that such procedures are documented and promulgated to all levels of the organisation.

Our commitment to Quality Assurance, together with the knowledge, skills, continuing professional development and dedication of our staff will maintain our high engineering standards while providing a cost competitive service within our fields of expertise.

REACH ENERGY BERHAD
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